



The Corporation of the  
City of Sault Ste. Marie

## COUNCIL REPORT

September 22, 2025

TO: Mayor Matthew Shoemaker and Members of City Council  
AUTHOR: Nicole Maione, Director of Community Services  
DEPARTMENT: Community Development and Enterprise Services  
RE: Transit On-Demand Amendment and Extension – Via  
Mobility, LLC

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### **Purpose**

The purpose of this report is to provide information on exercising the option of extending the current agreement, to include amendments with Via Mobility, LLC for a nine month term with additional terms if required and the addition of a cancellation clause.

### **Background**

The City engaged with Via Mobility, LLC in 2019 to provide Transit On-Demand Services. The service agreement was most recently extended on July 11, 2022 by By-law 2022-128 authorizing execution of a three year agreement with the option to renew for two additional years.

### **Analysis**

The City is prepared to extend the current agreement for nine months. The agreement permits additional extensions if both parties agree. A cancellation clause was also added to provide flexibility pending a future Council report which will recommend changes to improve and optimize Transit Services, including an analysis and recommendation specific to the current On-Demand service. This ensures the City is not contractually bound while recommendations related to the future of on-demand transit are under consideration.

### **Financial Implications**

There are no financial implications.

### **Strategic Plan / Policy Impact / Climate Impact**

The recommendation supports the focus area of the Community Strategic Plan for 2024-2027 in a number of ways.

- Within the Service Delivery focus area, it continues to assist in delivering customer service to citizens.
- It also supports Infrastructure as it will assist in maintaining current infrastructure.

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**Recommendation**

It is therefore recommended that Council take the following action:

The relevant By-Law 2025-137 is listed under item 12 of the Agenda and will be read with all by-laws under that item.

Respectfully submitted,

Nicole Maione

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